

The “Marriage” of Values and Compliance

Building a More Productive Workplace

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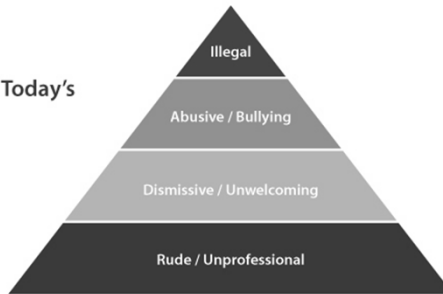
Vice President, HR, Aramark Corporation

St. Paul, Minnesota



Uncivil Behavior: Business and Compliance Risks

Uncivil Behavior in Today's Workplace

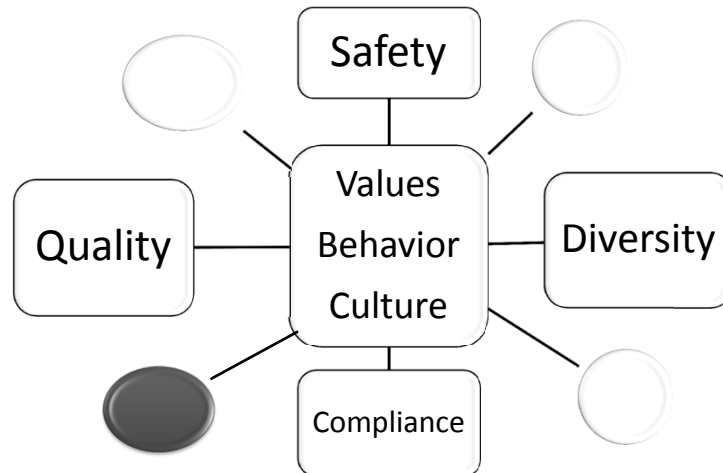


Outcomes of Uncivil Behavior

- Decreased Efficiency
- Low Productivity
- Distrust
- Low Morale
- Reduced Engagement
- Increased Disruption
- Brand Damage
- Turnover
- Lawsuits and Claims

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Values • Behavior • Culture



The Key to Everyday Compliance Learning

**Absorb,
Retain,
Apply:**

Key Principles & Behaviors

The Compliance Learning Puzzle

Compliance Training Should Help:

Prevent

Detect

Correct

Potential Violations



The Compliance Learning Solution

**Make it Matter.
Make it Simple.
Make it Stick.™**

Client Experience Scott Cook

Real World Experience



Make it Matter.

Because We're Busy.



Make it Matter.

What's On Your Mind?



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Real World Experience



Make it Simple.

THE PRESCRIPTIVE RULES®

- 1 Guard Words and Actions
- 2 Document
- 3 Get Help
- 4 Be Consistent and Professional

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Make it Simple.

Strictly Business



Client Experience Scott Cook

Real World Experience



Make it Stick.



Make it Stick.

When's My Turn?



Make it Stick.

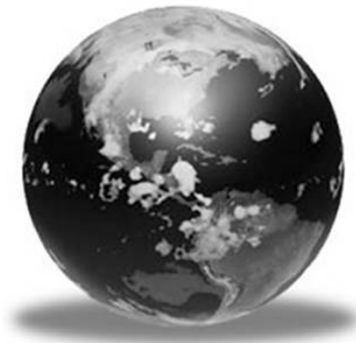
Leadership ACTION Stages™

- 1 Model the Values
- 2 Communicate and Integrate
- 3 Hold Accountable
- 4 Welcome Concerns
- 5 Follow Up and Reinforce

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Client Experience Scott Cook

Real World Experience



Action Planning

Your ACTION Steps

- 1.
- 2.
- 3.
- 4.
- 5.

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